

CREMATORIA PRICE INFORMATION

The Crematoria options available in this local area, along with the prices and times of services, are as follows:

Crematorium Name	Standard Fee Attended Service		Unattended Service Fee		Reduced Fee Attended Service	
	Fee	Days/Times this fee applies	Fee	Days/Times this fee applies	Fee	Days/Times this fee applies
Exeter and Devon Crematorium	£999	Mon - Fri, 10:30am - 4:30pm	£499	Mon - Fri, 8:15am and 8:20am	£850	Mon - Fri, 9:30am
Torbay Crematorium	£1,010	Mon - Fri, 9:00am - 4:15pm	£650	Mon - Fri, 7:45am - 8:45am and 5:00pm - 5:30	not offered	not offered
East Devon Crematorium	£895	Mon - Fri, 9:30am - 5:00pm (45 min service)	£550	Mon - Fri, 8:30am - 9:30am	£700	Mon - Fri, 9:30am - 5:00pm (30 min service)

Further Information

For more detail concerning the products, services and prices charged by local crematoria, please refer to the “**Supporting Information Folder**” or speak to a member of our team for additional guidance. We can also provide you with printed copies of this information or any of the documents contained within the Supporting Information Folder. These can also be emailed to you if you prefer.

Exeter & Devon Crematorium

Topsham Road, Exeter, Devon, EX2 6EU
01392 496333 | exeter&devon.crematorium@thecmg.co.uk
www.thecrematoriumandmemorialgroup.co.uk



Price Information - Effective from October 4th 2021

Full Adult Cremation Fee (60 minute total slot length)	£999
Reduced Fee Cremation Service (9:30am service only - 60 minute total slot length)	£850
Saturday Service	£1499
Sunday Service	£1998

The above cremation fees include:

- All professional services relating to the administration and registration of the cremation, in line with statutory regulation.
- The use of our Chapel along with the assistance of a trained staff member on the day of the service.
- The provision of music during the funeral service (please contact the Crematorium for details of our available options).
- The sensitive handling of the cremation in line with environmental legislation.
- The appropriate national environmental levy for mercury abatement.
- The scattering or interment of the ashes within our Gardens of Remembrance, or the preparation for their removal along with the Cremation Certificate.
- Alternatively, we will look after the ashes for an indefinite period without charge.

Direct Cremation Fee - Unattended (no service)*	£499
Direct Cremation Fee - Attended	£675

* Direct Cremation is an unattended service at 8.15am or 8.20am with no mourners present. Direct Cremation Attended allows a small number of mourners to be present. The Funeral Director will be required to deliver the coffin to the catafalque with sufficient bearers.

Miscellaneous Fees

Monday - Friday Fees

Full Adult Cremation Fee	Full Fee
Service for a Child (up to their 18th birthday)	No Charge
Use of Chapel (extra time or memorial/burial service)	50% of Full Fee

Weekend Fees

Full Adult Cremation Fee (Saturday)	150% of Full Fee
Full Adult Cremation Fee (Sunday)	200% of Full Fee
Service for a Child (up to their 18th birthday)	Full Fee
Use of Chapel (extra time or memorial/burial service)	Full Fee
Cremation of a body part	£263.00
Fee for the provision of a bearer	£27.00
Duplicate Cremation Certificate/Out of Country Certificate	£24.00
Fee to split ashes	£33.00

Memorials

We encourage our families to make an appointment to allow us to discuss all available options so an informed decision can be made. A wide range of memorials are available to create a personal lasting memory, some examples of which are as follows:

Book of Remembrance entry from £144

A hand-painted calligraphy style entry made into our Leather Bound Book, which would be available to view at any time.

Bronze Plaque or Wall Tablet from £698

A British handcrafted bronze plaque including a personal inscription in place for 10 years.

The Remembrance Arrangement

We also offer a fully inclusive dedication which can be personally tailored for you and your family to enjoy visiting. This comprises the interment of ashes into a beautifully manicured and tended garden; also an urn for the safekeeping of the ashes, a bronze memorial plaque with inscription and an entry into our Book of Remembrance.

For more information on any of the above, please contact our office.



Cremation Fees effective from 1st June 2021

Adult Cremation Fee (45 minute slots with 30 minute chapel service from 9.00am)	£1,010
Children (18 and under)	No Charge
Direct Cremation Fee*	£650

Surcharges

Additional time in Chapel (45 minute slots with 30 minute chapel service)	£400
Saturday Service (45 minute slots with 30 minute chapel service from 9.00am)	£450
Sunday Service (45 minute slots with 30 minute chapel service from 9.00am)	£800

The above Cremation Fees include:

- All professional fees relating to the administration and registration of the cremation, in line with statutory requirements.
- The use of our chapel and attendance of our Chapel Assistants on the day of the service.
- The use of our media system for music before, during and after the service. (Please contact the Crematorium Office for details of additional tribute options available)
- The scattering of ashes within our Garden of Remembrance or the preparation of the ashes for their removal, along with a Cremation Certificate. Alternatively we will look after the ashes for a period of up to 2 months before requesting final instructions.
- Use of organ (Organist not provided)

Cremation Fees include any environmental levy where applicable.

*Direct Cremation is an unattended service with no mourners present, carried out in accordance with the Westerleigh Direct Cremation policy.

Contact Us

Torbay Cemetery & Crematorium
Hele Road, Torquay, Devon, TQ2 7QG
t: 01803 327768 e: torbay@westerleighgroup.co.uk
www.torquaycrematorium.co.uk

Cremation Fees - *continued*

Other Fees

Chapel use only (45 minute slots with 30 minute chapel service)	£400
Witnessed scattering of ashes (Saturday morning)	£150
Provision of Bearer	£25

Plot Prices & Interments

Cremated Remains Grave (Premium Position)	£1,295
Cremated Remains Package - Paignton	£1,625
Interment of Cremated Remains	£290
Interment of Cremated Remains into Full Grave	£290
Scattering of Cremated Remains under Turf	£143
Scattering of Cremated Remains from Away	£90

Surcharges

Non Parishioners (persons not normally resident in Torbay)	Double Fees
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Monumental Fees

Additional Inscription to Existing Memorial	£165
Foundation Stone (Standard C/R Tablet)	£90
Memorial Tablet	£165
Matching Base	£95



Opening and service hall timings 2021 during COVID-19

We understand not everyone has attended a funeral, therefore to some a crematorium may feel a strange or an uncomfortable place. Should you wish to take the opportunity to visit and have a look around, or ask any questions of the team, then you are more than welcome.

General opening times

Office hours	Monday - Friday	9am - 5pm
Service hall times	Monday - Friday	8.30am - 4pm
	Saturday	9am - 11.30am
	Sunday	No service available
Crematorium gates	Monday - Friday	9am - 6pm
	Weekend/Bank holiday	10am - 4pm

Service hall times

The timed appointment slots stated below must include complete entry and exit of a congregation along with the internal preparation and set-up of the Service hall. Service hall times can be extended by prior agreement and at additional cost.

Monday - Friday	30 minute appointment slot	8.30am, 9am, 9.30am and 4pm
	45 minute appointment slot	10am, 10.45am, 11.30am, 12.15pm, 1pm, 1.45pm, 2.30pm and 3.15pm <i>Times thereafter by agreement and price on application</i>
Saturday/Bank holiday	30 minute appointment slot	9am and 9.30am
	45 minute appointment slot	10am, 10.45am and 11.30am <i>Times thereafter by agreement and price on application</i>
Christmas Day, Boxing Day, New Year's Day, Good Friday and Easter Monday		No service available



Price list 2021

Cremation fees

The cremation fee, whether a full or committal only service, includes the following:-

- Necessary trained personnel to provide full professional services for all aspects of administration, memorialisation and registration of a cremation
- Full information on all services provided at East Devon Crematorium
- Facilities of a waiting room, service hall with appropriate crematorium assistants on the day and during the service
- Access to audio, visual and music facilities
- Medical referee authorisation fee
- Completion of a full mercury abated cremation in accordance with all statutory regulations and environmental legislation
- Preparation of cremated remains for removal or scattering
- Provisional of a biodegradable cardboard urn and temporary storage of cremated remains for up to 3 months
- Provision of a certified cremation certification for cremated remains disposal
- Scattering of cremated remains in a specially designated area
- Availability of a book of remembrance and room
- Full information and guidance on the various forms of memorials and memorialisation associated with cremated remains which we will contact you on following the cremation.

Monday - Friday	Unattended (no service) £550 (8.30 to 9.30am)
	30 minute appointment slot £700
	45 minute appointment slot £895
	Infant/Child (up to 18 years) 30 or 45 minute slot Free of charge
	5.45pm onwards, dependent on time POA
Saturday	30 minute appointment slot £1,050
	45 minute appointment slot £1,345
	Infant/Child (up to 18 years) 30 or 45 minute slot £450
Bank holiday	30 minute appointment slot £1,400
	45 minute appointment slot £1,790
	Infant/Child (up to 18 years) 30 or 45 minute slot £895

Supplementary fees on the above

Additional service time, 30 minute appointment slot £355 for one deceased
45 minute appointment slot £450
Double funeral with two deceased in a single service time £450

Associated fees

Memorial service or service only (Monday - Friday 8.30am - 4.45pm) £450
Memorial service at other times £670



Cremated remains fees

Provision of a boxed cardboard urn	Free of charge
Certified copy of the Certificate of Cremation	Free of charge
Temporary deposit of cremated remains for up to 3 months	Free of charge
Scattering cremated remains from East Devon Crematorium	Free of charge
Scattering cremated remains from another crematorium	£60
Appointments made outside of normal working hours	£95
Dispatch of cremated remains via a secure carrier	Cost + VAT 20%
To split cremated remains into further boxed cardboard urns with additional Certificate of Cremation (per urn)	£15

Audio, visual & music service fees

Wesley Media System

Total cost
(inc VAT)

Provision and use of all music via the Wesley Media System	Free of charge
Provision and use of multi-media screens	Free of charge

Visual options

Holding picture throughout funeral service

- Flag/Landscape from East Devon library **Free of charge**
- Personal/Bespoke (Not as part of a visual life tribute) **£27**

Visual life tribute set up fee

£31

Admin fee for each additional tribute within the same funeral

£11

Visual life tribute alteration fee after 72 hour deadline has passed (at cost to Wesley Media) **£172.50**

Visual life tribute urgent service (if mutually agreed with client and Wesley Media)

- Admin, 5 images and 1 song
- Admin, 20 images and 1 song
- Admin, 40 images and 1 song

£175

£230

£275

Visual life tribute per photograph/image used

£1.90

Visual life tribute per minute of video used

£5.70

Copy of visual life tribute on DVD/USB

£40



Audio, visual & music service fees continued

Recording options

Video recording of the funeral service on a DVD/USB

- First or only copy £65
- Subsequent copies £25
- To embed a visual life tribute in to the DVD/USB £19.25

Audio recording of the funeral service on a CD/USB

- First or only copy £65
- Subsequent copies £25

Webcast options

Provide a Webcast of the funeral service £90

Organ

Private use of the digital piano/organ £30

Provision of digital organ and organist £65

All prices include VAT and are applicable for all services received from Monday 1 February 2021. Prices for memorials are available with a separate brochure. We welcome pre-funeral visits by the bereaved.

